

Please replace paragraph **1003** with the following ---

[1003] "System and Method for Identifying Individuals Having a Desired Skill Set," Attorney Docket No. INST001/01US,m Appl. Ser. No. 10/073,151, incorporated herein by reference in its entirety.

Please replace paragraph **1004** with the following ---

[1004] "System and Method for Improving Management in a Work Environment," Attorney Docket No. INST002/01US, Appl. Ser. No. 10/073,142, incorporated herein by reference in its entirety.

### **REMARKS**

Entry and consideration of the foregoing amendments is respectfully requested.

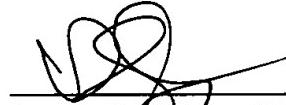
The Commissioner is hereby authorized to charge any appropriate fees under 37 C.F.R. §§1.16, 1.17, and 1.21 that may be required by this paper, and to credit any overpayment, to Deposit Account No. 50-1283.

Date: May 9, 2002

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Respectfully submitted,  
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By:

  
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Enclosure: Appendix indicating Amendments

## APPENDIX

[1002] The present application claims priority to Provisional Application No. 60/325,195, entitled "SYSTEM AND METHOD FOR IDENTIFYING INDIVIDUALS HAVING A DESIRED SKILL SET," filed September [29] 28, 2001, Provisional Application No. 60/325,218, entitled "SYSTEM AND METHOD FOR IMPROVING COLLABORATION BETWEEN ENTITIES IN A WORK ENVIRONMENT," filed September [29] 28, 2001, and Provisional Application No. 60/325,194, entitled "SYSTEM AND METHOD FOR IMPROVING OPERATIONAL EFFICIENCY THROUGH PROCESS AUTOMATION," filed September [29] 28, 2001, each of which is incorporated herein by reference in its entirety.---

[1003] "System and Method for Identifying Individuals Having a Desired Skill Set," Attorney Docket No. INST001/01US,m Appl. Ser. No. [\_\_\_\_\_] 10/073,151, incorporated herein by reference in its entirety.

[1004] "System and Method for Improving Management in a Work Environment," Attorney Docket No. INST002/01US, Appl. Ser. No. [\_\_\_\_\_] 10/073,142, incorporated herein by reference in its entirety.

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